Many customers get caught off guard this time of year when outside temperatures drop, and their PUD bill goes up. This is because heating is the largest consumer of electricity in electrically heated homes in Mason County. Because of the physics of ‘heat transfer’, the bigger the difference between the inside temperature and outside temperature, the faster the heat escapes your house! Making small adjustments to thermostats could make a significant impact on winter heating bills. For each degree a thermostat is turned down, a customer could see a two to three percent reduction in monthly heating bills. Also, don't forget to turn down the thermostat and close the doors to unused rooms. Another way to keep your bill lower is to make sure furniture, curtains, or other household items aren't blocking wall/ baseboard heaters or register vents from the heat they are trying to deliver. Rearrange furniture and curtains to take advantage of heat sources in the home and be sure to vacuum the heater coils and clean registers often. For more information on how to save energy (and money) contact a PUD 3 energy advisor at: 360-426-0777 or visit pud3.org/saveenergy.

### Mason PUD 3 Utility Fuel Mix Report

The 2018 fuel mix for PUD 3 (reported in 2019) listed as a percentage of the total is:

<table>
<thead>
<tr>
<th>SOURCE</th>
<th>PERCENTAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hydroelectric</td>
<td>78.69%</td>
</tr>
<tr>
<td>Nuclear</td>
<td>9.79%</td>
</tr>
<tr>
<td>Wind</td>
<td>8.95%</td>
</tr>
<tr>
<td>Unspecified Resources*</td>
<td>2.53%</td>
</tr>
<tr>
<td>Solar</td>
<td>0.03%</td>
</tr>
<tr>
<td>Natural Gas</td>
<td>0.1%</td>
</tr>
<tr>
<td>Coal</td>
<td>0%</td>
</tr>
<tr>
<td>Petroleum</td>
<td>0%</td>
</tr>
<tr>
<td>Other Generation</td>
<td>0%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

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**Commissioners:**
Thomas J. Farmer, President  
Linda R. Gott, Vice President  
Bruce E. Jorgenson, Secretary
Ever wonder what happens during a power outage? The PUD 3 Outage map allows you to follow the status of an outage in your area from the time the outage is reported to the time power is fully restored.

Visit the outage map at pud3.org/outagemap

Here's How it Works:

### Outage Reported
PUD 3 is notified of an outage by our advanced metering system. Alerts are relayed back to our 24/7 dispatch via the fiber network. Customers also report outages using the SmartHub app on their smartphones, or by calling us.

### We're Investigating
The PUD sends lineman to investigate the outage. Often times power can be restored quickly. But when lines or poles are damaged, a full crew must be dispatched for additional work.

### Pending Crew Assignment
If a full line crew is needed for the repair, one is assigned as quickly as possible. In storms, this can take longer if crews are already responding to other outages.

### Crew Assigned for Repairs
Once assigned, the crew travels to the location and begins work. The time it takes to restore power can vary greatly based on the severity of damage.

### Power is Restored
PUD 3 field staff and crews will work around the clock in all weather conditions until power is restored to every customer, often spending days away from their own homes and families.

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### Storm Preparedness:

Sudden power outages and disasters can occur without warning. PUD 3 encourages customers to be prepared for winter weather and disasters. **Don't get caught in the dark without a plan.** For tips on responding to power outages, as well as other emergencies, visit: [www.pud3.org/prepared](http://www.pud3.org/prepared)

- [x] Build a Kit
- [x] Make a Plan
- [x] Be Informed
Free Emergency Oxygen Kits
PUD 3 is partnering with Mason County Fire District #4 to assist Mason County citizens who may have a need for emergency short-term oxygen support during a power outage. Supplies are limited. Contact: Mason County Fire District #4 (360) 426-7222.

For Project Share
Neighbors Helping Neighbors.

Over 800 PUD 3 customers donate to Round Up monthly! Their generous, regular donations help many families with their winter heating bills. As we enter the colder season, please consider Rounding Up your bill to help a neighbor in need.

“I’m grateful for the PUD’s project share fund. The help came at a time when my family really needed it most. Being able to pay our power bill gave us a breather and allowed us to get caught up with other bills.”

Make a New Year’s Resolution

Avoid the stress of remembering to pay your bill each month and take advantage of the available PUD 3 payment options.

- Paperless Billing
- Automatic Payments
- PrePay
- Budget Billing
- Assistance Programs

Learn more: www.pud3.org

Need Help Paying Your Bill?
We’re Here to Help!
PUD 3 has programs for customers who are having difficulties paying their bill or need to adjust their energy use to keep their bills in control. If financial problems make it unable for you to pay your bill, please visit: www.pud3.org/help to learn more about our assistance programs or visit any PUD 3 location.
WHAT IS PUBLIC POWER?

Simply put, public power is community power. That means the decisions about how the utility is run are made by people who live and work in the community, not corporations. Public power utilities are rooted in and committed to the communities they serve, and invest revenues directly back into the community.

Benefits of Public Power:

Governed by a three member Commission, elected by you, our customers

Commission Meetings, held twice monthly, are open to the public

Public power utilities have access to lower-cost hydroelectric power from the Federal Columbia River Power System

Funds collected through bills support the cost of delivering electricity, maintaining reliability and providing programs & services to customers

We reflect community values by supporting energy conservation, renewable energy and low-income assistance programs

As a not-for-profit organization, our rates are based on costs, not profit

PUD 3 News is a publication of Mason PUD 3. It is published periodically to keep the customers of PUD 3 updated on local, regional, and national developments within the power industry.

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“Always Providing Safe, Reliable, and Economical Services, 24/7.”