The first of two PUD 3 payment kiosks was installed at the downtown Shelton payment center in March at 310 West Cota Street. Customers now have the ability to pay their bill 24/7, even if it is a cash payment. It is a touch screen device similar to an ATM at a bank. The user friendly kiosk takes all forms of payments and is in English or Spanish. Customers can make payments with cash, check, credit, or credit/debit card. Payments are in real time and reflect on the account immediately. The system allows for one time payment entering the account number, last name, and phone number, or customers can set up a fast-pass for future uses. Expansion into self-serve kiosks is part of a larger strategy to make account management more convenient for customers. The new kiosk is excellent for Pre-Pay customers and cash-only customers by expanding the time when customers can make cash payments to after normal business hours. Providing excellent customer service is a key objective of PUD 3. The kiosk is another option available to a growing population of customers who value that service.
Now We’re Cooking With Power!

PUD 3 employees compiled their favorite recipes and energy efficiency tips in the kitchen to create our very own cookbook! Proceeds from book sales go directly to Project Share, an assistance program for neighbors who need a little extra help with their electricity bill.

Recipes from breakfast-to-dessert include Slop Bucket Cake, Exceptional Granola, Sausage Gravy Pizza, Crock pot Mac & Cheese, Cottage Cheese Strukla, and over 80 more!

Supplies are limited. Contact Mary Taylor-Monger at (360) 427-5200 to reserve your copy.

roundup

For Project Share

Neighbors Helping Neighbors.

Round up your bill to the nearest dollar or choose a set dollar amount. Your extra change goes to Project Share, neighbors helping neighbors in need. Sign up today!

www.pud3.org/roundup

Trees & Power Lines

Be sure to plant the right tree in the right place!

LARGE TREE ZONE
Plant large trees (over 35 feet when mature) at least 50 feet away from overhead power lines.

MEDIUM TREE ZONE
Plant medium trees (25 to 35 feet when mature) at least 25 feet away from overhead power lines.

LOW TREE ZONE
It is best not to plant in this area. If you do, plant only low-growing trees and shrubs with the height of less than 15 feet when mature.

PRUNING ZONE
Trees and Shrubs will be pruned if they are within 10 feet of overhead power lines to help prevent outages.

CLEARANCE ZONE
Trees and shrubs should be planted at least 10’ away from ground-mounted transformers.

KEEP CLEAR
Keep area around meter clear from obstructions and debris for visibility and safety.

Trees
Power Lines

Be sure to plant the right tree in the right place!
PUD 3 Receives Fifteenth Consecutive International Recognition for Financial Reporting

For the fifteenth consecutive year, PUD 3 has received international recognition for the quality and completeness of its financial reporting. The International Government Finance Officers Association (GFOA) of the United States and Canada presented PUD 3 with the Certificate of Excellence in Financial Reporting for its 2018 Comprehensive Annual Financial Report. The theme of the PUD's 2018 annual report was "behind the scenes." Annette Creekpaum, PUD 3 manager, noted, "The annual report is a team effort, headed up by the PUD's Finance Department. The story it tells reflects the excellent work that all our employees do to provide our customers with safe, reliable, economical service 24/7."

In addition to 15 consecutive GFOA awards, the utility's operations are inspected annually by the Washington State Auditor's Office. The PUD has not been subject to a finding in over 40 years.

Follow These Steps to Sign Up For Mobile SmartHub TODAY!

1. Download the SmartHub Mobile App
   Visit your phone’s app store and download the SmartHub App.

2. Choose Your Provider
   Type in “Mason PUD 3” and confirm.

3. Register Your PUD 3 Account
   Enter the following: account number, last name, email address, mailing zip code or last bill amount.

You’re all Set!

Budget Billing

PUD 3’s Budget Billing is a great program if you want to know how much your monthly electric bill will be. Instead of your bill fluctuating each month based on your usage, Budget Billing provides a sense of security by having your bill be a consistent amount each month. Budget Billing simply estimates your yearly bill based on your past usage, and then divides that amount into equal monthly payments over a 12 month period. It’s that simple!

www.pud3.org/budgetbilling

Call Before You Dig

Before you reach for the shovel to start digging, remember to call 811, the national call-before-you-dig number. Call 811 before any digging project, from simple landscaping projects such as planting trees or shrubs to building a deck or installing a mailbox. The process is simple & free. Calling before you dig prevents damage to underground facilities, service interruptions and injury.

www.pud3.org/budgetbilling
PUD 3 has been awarded a $2.4 million grant from the USDA’s ReConnect Program for extension of high-speed, wholesale broadband to the “Three Fingers” area of Grapeview. The project will deliver gigabit-speed fiber-optic service to 250 households and businesses in the community.

The project will build on the success of the PUD’s Fiberhood program and its public-private broadband partnership. When the PUD extends its fiber-optic network to the area, qualified providers will have the opportunity to sell internet, phone, video, and other services to end-users.

PUD 3 is one of 42 agencies to receive USDA ReConnect Funding to date. PUD 3 is the only Washington state entity to have applied for grant funding in this round.

PUD 3’s wholesale fiber-optic network is a nondiscriminatory, open-access, net neutral service. PUD 3’s partners – internet service providers – sell gigabit-speed internet, HDTV, special digital circuits, and phone services. The network provides for improved educational opportunities, telehealth services, economic development, and increased property values.

“Always Providing Safe, Reliable, and Economical Service, 24/7.”