Governor Inslee is expected to lift the moratorium on all utility disconnects on July 31, 2021. Our goal is to keep 100% of our customers connected by making sure they get the help available now, and have a payment plan in place that works for them. Since the beginning of the pandemic, PUD 3 has worked with customers to provide bill-pay assistance; connect them with federal, state, and local funding; and offer long-term payment options for those who have fallen behind on their bills. Customers who have payment plans in place when the moratorium is lifted will NOT be disconnected! PUD 3’s customer service team is available from 8:00am to 5:00 pm, Monday through Friday, to help customers create payment plans that keep everyone in service.

If you (or someone you know) are behind on your bill, call our customer service team at 360-426-8255, send an email to hello@masonpud3.org, or contact us through SmartHub. It is easy to set up! We all have enough things to worry about, we don’t want the fear of disconnection to be one of them.

Call: 360-426-8255
Email: hello@masonpud3.org
SmartHub: contact us
Web: www.pud3.org/help

Commissioners:
Thomas J. Farmer, President
Linda R. Gott, Vice President
Bruce E. Jorgenson, Secretary
Treasury Rent (and Utility) Assistance Program

T-RAP FUNDS AVAILABLE!

www.pud3.org/help

Customers must meet all three eligibility requirements:

- Be a tenant that is past due on rent and/or utilities
- Increased expenses or economic hardship due to COVID-19 pandemic
- Income at or below 80% of Area Median Income (AMI)

CASE STUDY: How one family used PUD 3’s PrePay program to catch up on past-due bills

When the Anderson family was hit with unforeseen life events, their PUD bill fell behind. The Andersons worked with customer service to get set up on PrePay which allowed them to apply their deposit to their account and be in total control of how much and when they made their payments. Without much effort, they were able to stay current on their payments, avoid all late fees, and pay a portion of every payment (25%) towards their past due balance until it was eventually paid off.

When asked what they liked about the PrePay program, Mrs. Anderson said “I love that I can add small payments whenever I get paid from odd jobs and the past due balance just seemed to melt away. But mostly I was surprised at how easy it is to control how much energy we use. We are much better about not wasting electricity and keeping our bills smaller!”

Starting Past-Due Balance (April): $1,030
Deposit Applied: $560
Payment Frequency: 0-7 Pmts/Month
Payment Amounts Ranged from: $15 to $200
Timeframe Past-Due Paid Off (February): 10 months

CONTACT: Crossroads Housing at 360.427.6919 OR Shelton Youth Connection (for ages 12-24) at 360.462.0125
Beat the Summer heat...

Air Conditioning? Turn your thermostat UP?!
Don’t make your air conditioner work harder than it has to. In hot weather, set your thermostat to as high a temperature as comfortable. When you’re not home, turn it up a little higher so the A/C doesn’t waste energy by cycling on and off. The closer the inside temperature is to the outside, the lower your cooling bill will be.

For more tips visit: www.pud3.org/saveenergy.

STOP THE SCAMMERS

If someone calls threatening to cut off your power if you don’t pay, hang up! THIS IS A SCAM!

www.pud3.org/scams

Need Help Paying Your Bill?

PUD 3 has programs for customers who are having difficulties paying their bill or need to adjust their energy use to keep their bills under control. If financial problems make it difficult for you to pay your bill, contact our offices or visit our website at www.pud3.org/help to learn more about our assistance programs.
**PUD 3 Receives 16th Consecutive Award for Financial Reporting**

For the sixteenth consecutive year, PUD 3 received international recognition for the quality and completeness of its financial reporting from the International Government Finance Officers Association (GFOA) of the United States and Canada.

The program specifically celebrates those participants that show a spirit of transparency and full disclosure.

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**VIRTUAL SHUCK & SHARE 5K RUN**

**October 2nd-9th, 2021**

Due to COVID-19 and changing guidelines, PUD 3’s Shuck & Share will be a virtual 5K this year!

Stay tuned for more information on how to register for this great event, and help a neighbor in need!

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**roundup For Project Share**

*Neighbors Helping Neighbors.*

Round up your bill to the nearest dollar or choose a set dollar amount. Your extra change goes to Project Share, neighbors helping neighbors in need. Sign up today!

[www.pud3.org/roundup](http://www.pud3.org/roundup)

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"Connecting our community with safe, reliable, economical, and sustainable services, 24/7."

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**Contact Us:**

Mason PUD 3  
P.O. Box 2148  
Shelton, WA 98584  
Phone: 360-426-8255  
Belfair: 360-275-2833  
Elma: 360-861-4247  
Fax: 360-426-8547  

**Kiosk & Dropbox Locations:**

- Shelton Kiosk/Dropbox  
  310 W. Cota Street  
  Shelton, WA 98584  
- Johns Prairie Dropbox only  
  2621 E Johns Prairie Road  
  Shelton, WA 98584  
- Belfair Warehouse Kiosk:  
  21341 E State Route 3  
  Belfair, WA 98528  
- Belfair Payment Center  
  Dropbox only  
  24081 E Hwy 3 Ste B  
  Belfair, WA 98528  

**Pay-by-Phone:**

1-844-255-3683  

**Pay by SmartHub:**

my.pud3.org or use  
SmartHub Mobile app  

**By email:**

hello@masonpud3.org