



Policy Name: Automatic Meter Opt-Out Policy			
Effective Date: May 1, 2018		Policy No.: ADM/OPT/b	
Approved By: Commission	Compliance: N/A	Responsible Party: Customer Service Manager	
Department: Customer Service		Suggested Review: Annually	Resolution No.: 1708

POLICY:

Mason PUD 3 provides an option for customers that desire to Opt-Out of the use of automatic meter technology. A monthly fee will be applied to the customer’s bill to cover the costs of manual meter reads every other month. The read will be estimated on off months and clearly stated on the bill. (See the Service Rules and Regulations including fee schedule A, for Manual Meter Reading fee explanation and amount.)

PUD 3 will return the service to automatic meter reading (or capability) at its discretion after the customer moves, or the service transfers into another name. There may be an exception if a new customer follows the approved Opt-Out request process prior to installation of an automatic meter by the PUD.

At no time is the owner/tenant/account holder authorized to remove, adjust or tamper with Mason PUD 3 equipment. If safe and convenient access to read the electric meter is prevented by customer action or inaction PUD 3 can deny the Opt-Out request and install an automatic meter. The account holder shall be responsible for any costs relating to the change.

Revision	Date	Description of Change	Approval By
Original	02-09-2016	n/a	Commission Motion
B	04-24-2018	Clarification of Meter Reading Bi-Monthly	Intent by Res. No. 1708